

Guidance for Personal Care businesses

Below is a summary of the key points for people who provide close contact services, including hairdressers, barbers, beauticians, tattooists, sports and massage therapists, dress fitters, tailors and fashion designers.

[Close contact services - Working safely during coronavirus \(COVID-19\) - Guidance - GOV.UK \(www.gov.uk\)](https://www.gov.uk/guidance/close-contact-services-working-safely-during-coronavirus-covid-19)

You can provide reading materials such as newspapers and magazines in client waiting areas

You can provide refreshments in line with guidance for restaurants, pubs, bars and takeaway services

The person providing a service (such as hairdressers or beauticians) should take precautions because of the period of time spent in close proximity to a person's face, mouth and nose. **This should take the form of a clear visor/goggles and a Type II face mask.**

A Type II face mask is a medical face mask. It is made from a protective 3-ply construction. This prevents large particles from reaching the client or working surfaces.

Clear visors cover your face. Typically, they provide a barrier between you and the client from droplets spread by:

- sneezing
- coughing
- speaking

Your visor should fit you and you should wear it properly. They should:

- cover your forehead
- extend below your chin
- wrap around the side of your face

Clients must wear face masks in:

- nail salons
- beauty salons
- hair salons
- barbers
- massage centres
- tattoo and piercing parlours

Clients should not remove their face coverings, unless it is essential. For example, if they're getting a treatment on their face that would normally be covered by a face covering.

You must display the official NHS QR code poster. [Official NHS QR posters can be generated online.](#)

Ask every customer or visitor aged 16 and over to check in to your venue or provide their contact details. This can be done quickly and easily using the NHS COVID-19 app to scan in the NHS QR code poster.

Have a system in place to ensure that you can collect information from your customers and visitors who do not have a smartphone or do not want to use the NHS COVID-19 app. You must keep this data for 21 days and provide it to NHS Test and Trace if they ask for it. [Check what data you need to collect and how it should be managed.](#)