

**Job title**

Trainee White Goods Engineer

**Company name and postcode**

DM Appliance Care WF6 2AA

**Job summary**

(Outline of the job description including key responsibilities and detail of the skills the young person will develop and details of homeworking. Please provide as much detail as possible Please do not use bullet points)

The successful candidate would be shadowing an experience engineer who will train them in:

- Day to day repair (occasional install) of the following appliances, Washing Machines, Tumble Dryers, Fridge Freezers, Electric Cookers, Ovens, Hobs and Dishwashers.
- Representing the company in delivering field based customer service and product repair.
- Fault diagnosis, testing and repair of domestic home appliances.
- Visiting customers in their homes and carry out high quality repairs in a professional and courteous manner.

We are a domestic appliance repair company that carries out service work for manufacturers, insurance companies, letting agents and private customers with a rapidly increasing portfolio.

**Essential skills, experience and qualifications** (please do not use bullet points)

- Excellent communication and customer service skills
- Must be enthusiastic and willing to learn
- Methodical in approach with strong attention to detail.
- Must hold a valid full UK driving licence.
- Ability to complete relevant reports and paperwork.
- IT literate
- 
- 

**Job category (DWP use only)****Number of hours per week**

37

**Working pattern and contracted hours** (including any shift patterns)

**Hourly rate of pay**  
NMW