

## Frequently Asked Questions – For Businesses in Tier 3

**\*\*Please note: guidance may change at short notice – always check Government guidance \*\***

### **Can a visor be worn instead of a face covering?**

A face visor or shield may be worn in addition to a face covering but not instead of one. This is because face visors and shields do not adequately cover the nose and mouth.

### **What hours are retail businesses allowed to trade?**

There has been a temporary relaxation of Monday to Saturday shop opening hours in the run up to Christmas and through January. Sunday trading hours have remained the same.

**Hospitality businesses – for information [click here](#)**

**Gyms – for information [click here](#)**

**Close Contact businesses – for information [click here](#)**

**Further Support – for information [click here](#)**

### **Which hospitality businesses must close?**

Bars (including shisha venues), pubs, cafes and restaurants must close – they are permitted to continue sales for delivery and takeaway, click-and-collect and drive-through.

### **How can I change my business model to start selling food?**

If you are a hospitality business who wishes to start offering food delivery or takeaway for the first time, please contact the Council Food Safety Team at [food@wakefield.gov.uk](mailto:food@wakefield.gov.uk) who will be able to help and guide you with this.

### **Which hospitality businesses can sell takeaway alcohol?**

Any hospitality business can offer a takeaway with the following considerations:

- **Food and drink** on a takeaway basis can be served between **5am and 11pm**. This means that customers can enter the premises to place and collect their order. Food and drinks can also be sold for delivery where orders are made online, by telephone or by post, and via click and collect; and drive through.
- Food and **non-alcoholic drinks** for delivery between **11pm and 5am** are via click and collect and drive through only. Click-and-collect and delivery services can only operate where goods are pre-ordered (by phone, online, via a mobile app or by post) and collected **without entering** the premises
- Alcohol for consumption off the premises for delivery, click and collect and drive through, must be pre-ordered (by phone, online, via a mobile app or by post) and must be collected **without entering the premises after 11pm**.
- The business has the relevant alcohol licence. (see below)

### **Do I need an alcohol licence to sell takeaway alcohol?**

Venues can sell alcohol but their license must already permits them to do so. **The venues license must include Off Sales.**

Sales of alcohol for consumption off the premises can only be made with an off sales permission on your premises licence. Licences can be temporarily amended to include off sales until 30 September 2021 by submitting a notification to our Licensing Section under the [Business and Planning Act 2020](#).

For further information email [Licensingoffice@wakefield.gov.uk](mailto:Licensingoffice@wakefield.gov.uk)

### **What time can I trade until as a takeaway?**

Takeaways can allow people to collect from inside the business until 11pm, this must be done in a Covid-19 secure manner. After 11pm all orders must be delivery only, no one can enter the premises after 11pm.

### **Can I provide outside seating for my customers?**

Hospitality venues providing food and drink for consumption off the premises are not permitted to allow customers to consume from any adjacent seating to the premises

### **Can gyms fully reopen?**

Gyms and are allowed to open but group exercise classes (including fitness and dance) should not go ahead. Saunas and steam rooms should close. Classes and organised sport can take place outdoors but should avoid contact activity.

### **Must customers wear a face covering when receiving a Close Contact service?**

By law businesses must remind people to wear face coverings where they are required, for instance using signage or verbal reminder. Businesses are not be required to provide face coverings for their customers.

Face coverings are **mandatory** for customers visiting: nail, beauty, hair salons and barbers; massage centres; tattoo and piercing parlours. Face coverings should not be removed unless essential for a particular treatment – for example, for a treatment on the face area covered by the face covering.

### **Further Support**

Business Representative Organisations and Trade Associations are providing coronavirus related support for specific sectors

<https://www.gov.uk/guidance/coronavirus-support-from-business-representative-organisations-and-trade-associations>

### **What financial support is available for businesses?**

Local Authorities have been allocated funds to distribute to eligible businesses, the funding available is to be used across different schemes. The schemes are linked to the Covid alert level and are as follows:

- Local Restrictions Support Grant (Open). This is for leisure, hospitality and accommodation businesses affected by Tier 2 restrictions.

- Local Restrictions Support Grant (Closed) – This is for businesses occupying premises that are mandated to close under Tier 3 and / or National Lockdown restrictions.
- Local Restrictions Support Grant (Sector) – This is for specific sectors forced to close since March 2020.

Please visit <https://www.wakefieldfirst.com/covid-19/> for further information and to apply for the grants.